

AHEAD Intelligent Operations: The Power of Four

AHEAD Intelligent Operations unifies Observability, Service Management, and Change Orchestration with AI, automation, and governance to deliver clarity, resiliency, and frictionless experiences. By integrating workflows and data across complex ecosystems, we help enterprises maximize productivity, safeguard operations, and enhance service experience to drive measurable business performance.

AHEAD Intelligent Operations is a ServiceNow Elite partner, Tanium Strategic partner, and Dynatrace Premier partner and Certified Developer, making us uniquely qualified to integrate and unlock these platforms' full potential.

Partnering with AHEAD helps turn your ServiceNow, Tanium, and Dynatrace investments into measurable business performance.

SOLVING CLIENT CHALLENGES

From Signal to Safe

AHEAD's consulting services and implementation frameworks enable early issue detection as well as automated incident resolution and pattern recognition, delivering faster mean-time-to-detect and respond while ensuring service continuity and ROI. Intelligent event correlation and integrations with leading automation frameworks further minimize alert fatigue and streamline resolution.

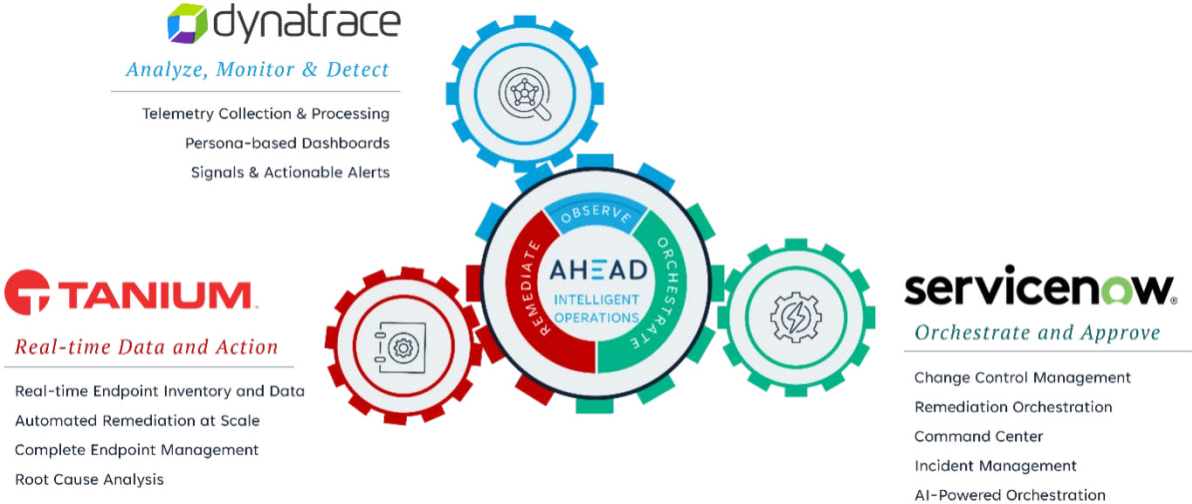
Delivering Governed AI & Automation

AHEAD advises, designs, implements, and manages AI-driven insights and automation. By enabling you to predict impact and priority while automating repetitive tasks, your platform investments can empower teams to prioritize the most impactful work and pave the way for innovation. Incorporating AI observability and AI governance assures compliance.

Creating a Unified Platform for Intelligent Operations

AHEAD integrates ServiceNow, Dynatrace, and Tanium, orchestrating AI and automating workflows and data exchange across the platforms. Unifying data and operations across these platforms provides visibility into your complete technology estate, enables your teams to confidently act on signals, and improves your user and customer experiences.

Power of Four: Unifying AI-Powered Platforms for Intelligent Operations



Why AHEAD for ServiceNow, Tanium, and Dynatrace?

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| <p>Deep, Cross-Platform Expertise</p> <ul style="list-style-type: none"> • Certified and experienced teams across Tanium, ServiceNow, and Dynatrace • Proven track record designing and delivering integrated, outcome-driven solutions • Experts in hybrid/multi-cloud, endpoint, observability, and ITSM | <p>End-to-End Automation</p> <ul style="list-style-type: none"> • AHEAD builds closed-loop automation: from detection (Dynatrace) to workflow (ServiceNow) to response (Tanium) • Ensures tools talk to each other and workflows are automated, not manual | <p>Seamless Ecosystem Integration</p> <ul style="list-style-type: none"> • Experts in integrating Tanium with ServiceNow, Dynatrace, and other IT/OT/Security platforms, bringing value to existing investment • Enables automation, real-time response, and unified networks |
| <p>Accelerated Time-to-Value</p> <ul style="list-style-type: none"> • Proven frameworks, accelerators, and best practices for faster deployment and adoption • Reduces risk and boosts ROI | <p>Enablement & Maturity Support</p> <ul style="list-style-type: none"> • Full lifecycle support: deployment, training, operationalization, and governance • Helps organizations evolve their use of platforms over time | <p>Advisory + Execution Power</p> <ul style="list-style-type: none"> • Combines technical excellence with strategic consulting • Ideal partner for driving autonomous operations and cyber resilience |

Operations & Support

Operations evolve with organizational priorities. AHEAD provides ongoing expertise to ensure your operational environment keeps pace with your business objectives.



Staff Augmentation: Enhance your organization's capacity to monitor, troubleshoot, and optimize systems by providing specialized expertise and scalable support.



Cultural Adoption & Enablement: Dedicated enablement services ensure teams quickly master platform capabilities, reinforcing sustained operational improvements, productivity boosts, and proactivity in addressing issues before they impact end-users.



Holistic Visibility & Security Posture: Integrate observability data into a single pane, enhancing both operations and security responsiveness.



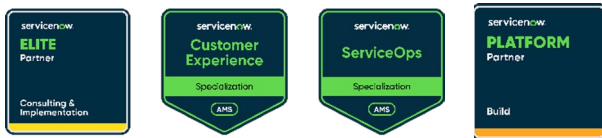
From Detection to Remediation: Unlike traditional managed services, we don't just identify issues - our engineering and architectural expertise helps fix root causes.



Future-Ready Innovation: Embrace next-gen capabilities (AIOps, Observability-as-Code, and SRE practices) to keep pace with evolving market demands.

Work with AHEAD

Take control of your Operations with AHEAD. See firsthand how our team can help you harness and integrate the capabilities of ServiceNow, Tanium, and Dynatrace to achieve clarity, resiliency, and frictionless experiences. Get in touch with us today to discover how the Power of Four can maximize productivity, safeguard operations, and enhance service experience.



AHEAD

Accelerate Your Impact

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Learn more at
www.ahead.com